# Custom Software Dev for Process Management Company

#### PROJECT DETAILS

- Custom Software Development
- 둲 Jun. 2018 Ongoing
- 🗉 \$50,000 to \$199,999
- "The Softnauts have so many employees that the necessary expertise can be found everywhere."

#### PROJECT SUMMARY

Softnauts handles all development for the client. This has involved software design and development to create a web-based application with API interfaces. They've also designed a logo.

#### PROJECT FEEDBACK

The partnership is integral to the success of the client's business. They offer wellstructured task management methods along with weekly progress reports. It's been a close, collaborative partnership.

### The Client

## Please describe your company and your position there.

We support small and medium-sized companies in the implementation of management systems. We offer our customers web application software. We also advise customers in the area of

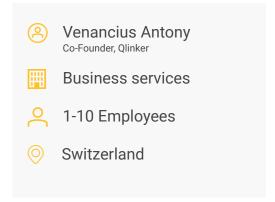
### The Challenge

## For what projects/services did your company hire Softnauts?

Softnauts has developed everything for us from the concept to the end product. This includes design, development and project management. Also the structure of our server structure.

### What were your goals for this project?

A working web application with API interfaces. Software as simple as possible so that it can be developed further.



#### CLIENT RATING

5.0 Overall Score

Quality:	 	5.0
Schedule:		4.5
Cost:		5.0
Would Refer:		5.0

### The Approach

### How did you select this vendor?

By a recommendation from a supplier.

# Describe the project and the services they provided in detail.

Design development in invision. Logo designs. the design for the complete branding. Website in cooperation with our supplier. Complete web development. Project management in Trello and Jira. weekly meetings of progress.

### What was the team composition?

On our side two company owners. From the Softnauts to the meetings mostly project managers and developers or designers. At meetings in the office, usually the owner is also present.

## The Outcome

# Can you share any information that demonstrates the impact that this project has had on your business?

Softnauts is our most important strategic partner. All of our development has been outsourced to them. Also the further development of the system that we do at Softnauts.

# How was project management arranged and how effective was it?

Project management was very good. Receive weekly reports. Weekly sessions conducted. Also worked with good tools like Trello or Jira.



## What did you find most impressive about this company?

The company is like a family. The Softnauts have so many employees that the necessary expertise can be found everywhere.

### Are there any areas for improvement?

Conduct more customer visits.



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